Finding the Sweet Spot of Packaging Innovation



Derek Gingrich

Director of Anthropology

Decidina



Matilde della Fontana

Senior Research Associate

© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential

The infamous bag of chips

PepsiCo, 2010



The infamous bag of chips

PepsiCo, 2010



Sun Chips: The Loudest Chip Bag Ever

A new compostable material is being used by chip giant Frito-Lay to house its Sun Chips brand snack. The catch? It's really noisy.

"Good packaging protects your products; great packaging protects your brand."

Agenda

Building a sustainable packaging strategy

2 The missing part of the equation: the consumer

3 Anti-plastic sentiment, safety, greenwashing

Looking forward

Technology Development



Solutions must achieve a suitable balance

Global Regulations



Policies favor certain outcomes

Consumer Acceptance



Success hinges on the consumer

The 3 pieces of packaging innovation



CONSUMERS

REGULATIONS

© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential

The "sweet spot"



A successful sustainable-packaging solution will fall where there is overlap between the three variables

How do we capture consumer consensus?

YFS

B1F



LFGANGP

Lux MotivBase

Methodology

The **Lux MotivBase** platform exposes the natural patterns of language among millions of consumers to uncover **meaning**.

Maturity Curve

14.7%

Current

al

We use consumer insights to inform an effective packaging strategy



Greenwashing

Safety











CONSUMERS REGULATIONS TECHNOLOGY



There is strong alignment to move away from plastics

Safety

Greenwashing

 $\ensuremath{\mathbb{C}}$ Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential



Maturity Curve 8.2%



@ 23.9M +59.7%

• 14.9M



CONSUMERS REGULATIONS TECHNOLOGY



Little alignment, despite policy promoting technology development

Safety

Greenwashing

© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential

Greenwashing







Greenwashing



CONSUMERS REGULATIONS TECHNOLOGY



Consumers and policy align, but technology is still limited

Key takeaways

Companies need to ask where their solutions stand.

To effectively solve a specific problem, each packaging strategy must address all three innovation pieces. By gauging consumer consensus and the strength of a solution, companies can better determine an appropriate course of action.



Packaging solutions aren't set in stone.

Over time, consumer consensus might increase or be disrupted, technologies may improve, new solutions might be developed, and different regulations may emerge. Clients must be prepared to reassess packaging strategies accordingly. 2

Consumer education should be top of mind for companies.

For a packaging strategy to succeed, it must be accompanied by consumer education, support, and incentives to encourage implementation.

Thank you

A link of the webinar recording will be emailed within 24–48 hours.

UPCOMING WEBINARS

NOVEMBER 21

<u>Unpacking the UN's Plan on</u> <u>Plastic Pollution</u> NOVEMBER 28

Decarbonization Policy Global Outlook

NOVEMBER 30

Making Sustainability Irresistible: Unlocking the Desirability Formula

 \succ

in

LuxResearch

EMAIL questions@luxresearchinc.com

The Decidina \langle

www.luxresearchinc.com

<u>@LuxResearch</u>

VISIT

R E A D http://www.luxresearchinc.com/blog/

© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential