

# Today's Webinar Will Begin Shortly:

## The Hospital of the Future

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### QUESTIONS?

Use the questions box on your screen

### AUDIO ISSUES?

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# The Hospital of the Future



**Nardev Ramanathan, Ph.D.**  
Senior Analyst

# Contents

- 1 | **Challenges in the Healthcare Industry Today That Will Shape the Hospital of the Future**
- 2 | Identifying Opportunities Today to Benefit from a Rapidly Shifting Landscape
- 3 | Outlook for the Hospital of the Future

# Healthcare industry today faces three major challenges

RISING HEALTHCARE COSTS



## RISING HEALTHCARE COSTS

# Rising healthcare costs are a major threat to government spending

- Arguably the biggest threat, rising healthcare costs challenge much of the developed world, with developing economies also feeling the pressure.
- The situation has been further exacerbated by the current COVID-19 pandemic

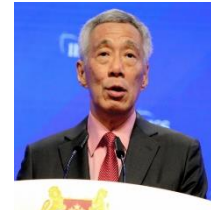


Home > Politics > BREAKING: Government collapses over failure to agree social, health and regional reforms

**BREAKING: Government collapses over failure to agree social, health and regional reforms**

Juha Sipilä will offer his government's resignation to President Niinistö but there is not likely to be any changes in timetable for the general election, scheduled 14th April.

Finland's entire government resigns over failed healthcare reform plans.



### Hard choices need to be made for sustainable healthcare: PM

Healthcare expenditure in Singapore will exceed growth in gross domestic product (GDP).



HEALTH • TECH / 17 JUN 2019

Timothy Denney

### Healthcare Costs are Harming U.S. Competitiveness

In the U.S., healthcare spending accounts for 17.9% of its GDP, with the highest per capita spend in the world.

# Healthcare industry today faces three major challenges

RISING HEALTHCARE COSTS



CHRONIC DISEASES AND AGING



# The world is getting older on average

Age group	2019	2050*
Above 65 years	9.1%	16.7%
Above 80 years	1.8%	4.4%

# The rise of the 'super-aged' society (20% population aged >65)

Rank	Country	2015	2030
1	Japan	26.4	30.7
2	Germany	21.4	28.2
3	Italy	21.7	26.8
4	South Korea	13	23.4
5	France	18.7	23.2
6	Switzerland	18.2	21.9
7	UK	18.1	21.7
8	US	14.7	20.1
9	Australia	15	19.2
10	China	9.5	16.2



# Healthcare industry today faces three major challenges

RISING HEALTHCARE COSTS



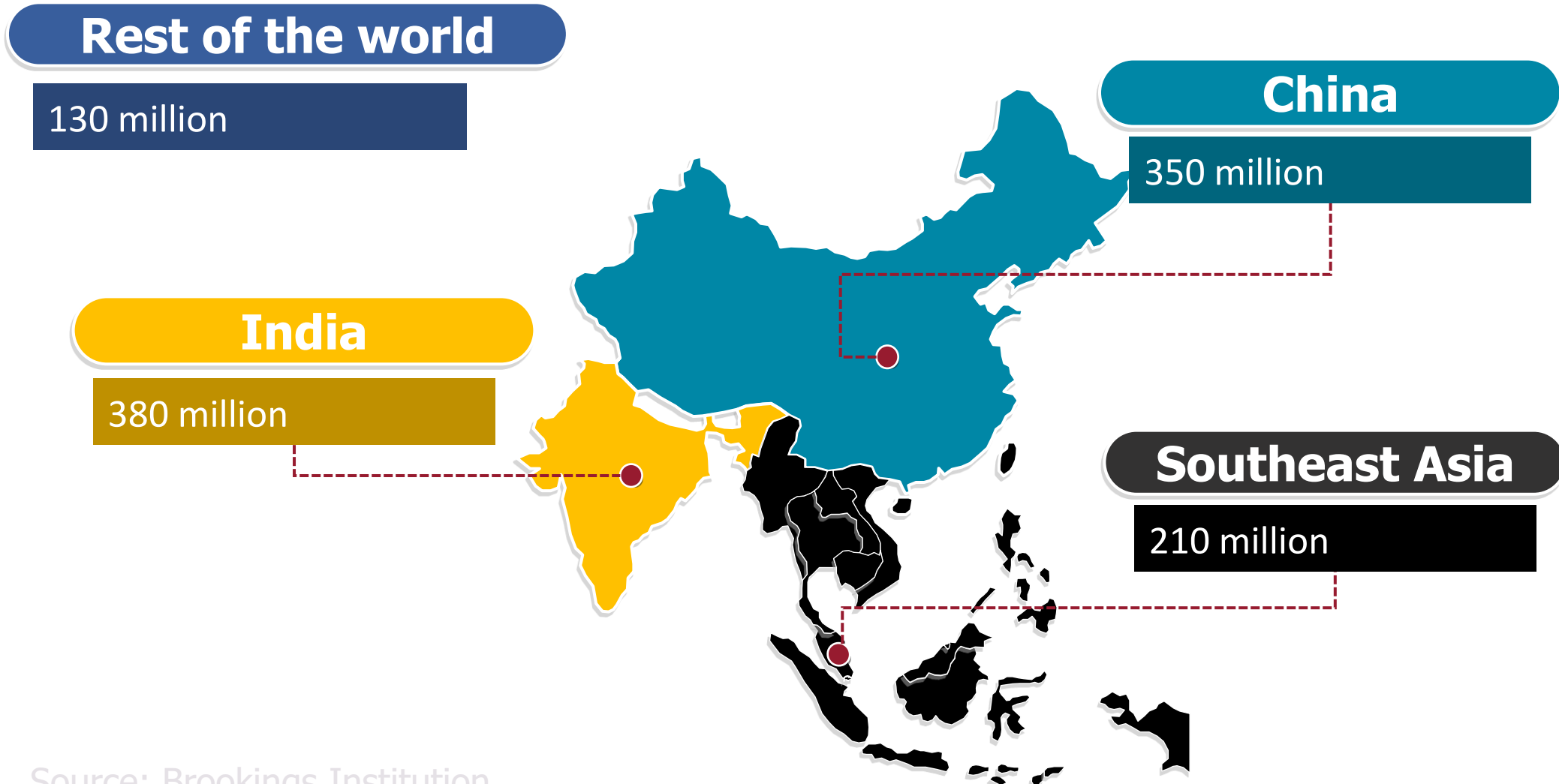
CHRONIC DISEASES AND AGING



SOCIODEMOGRAPHIC SHIFTS

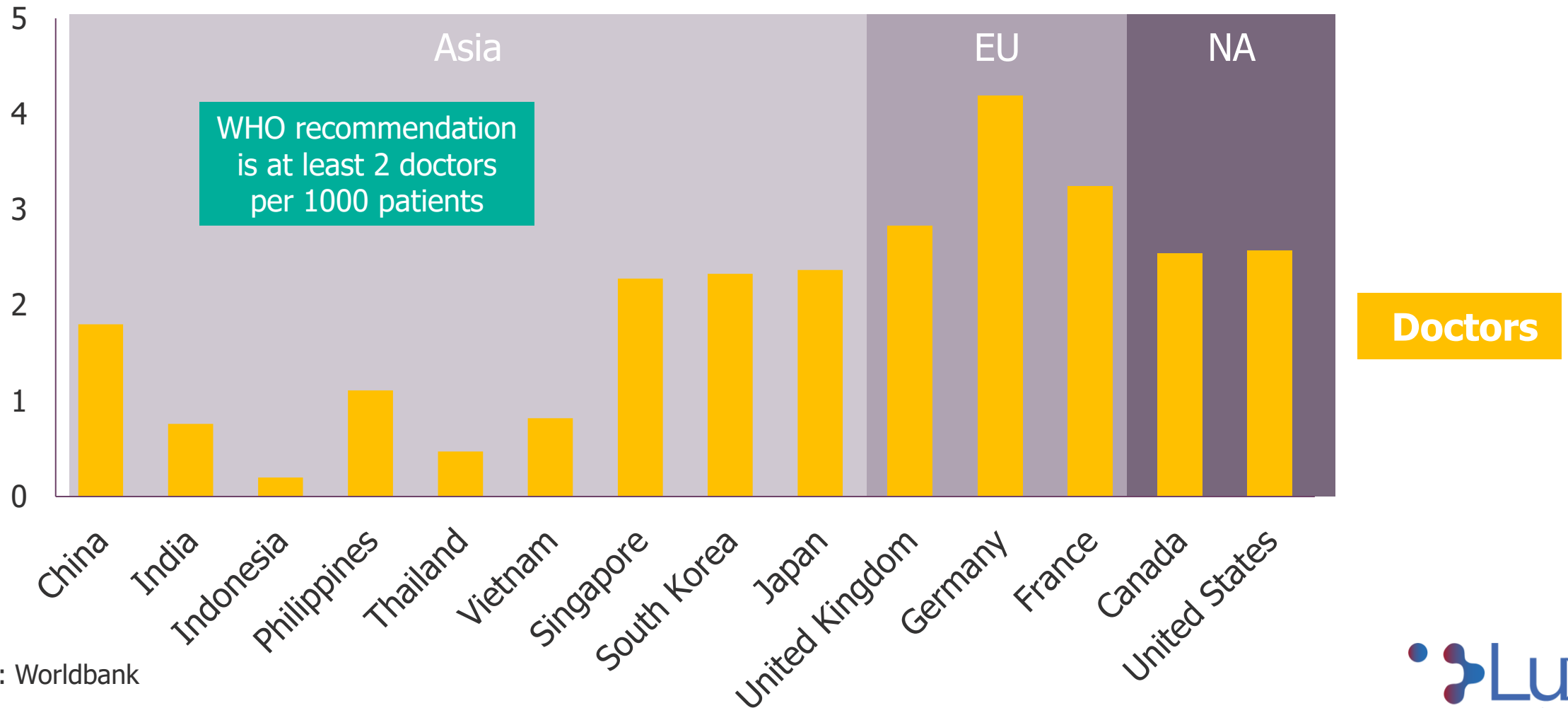


# Around 90% of the global middle-class growth by 2030 will be from three regions of the world



# Emerging economies in Asia are struggling to handle workforce requirements

Healthcare personnel per 1000 patients



# Hospitals must radically evolve to address these challenges

We can't make enough hospitals or train up healthcare personnel fast enough to meet these needs!

We need to reimagine how our hospitals can continue to meet these evolving demands efficiently

Questions to ponder

- Can we radically increase the efficiency of existing hospitals/clinical centers (**Operations**)?
- How can we maintain high quality care and reduce the workload of providers (**Provision of care**)



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## Digital transformation is key

Digital transformation is already playing a role today, and will continue to be a major driving force in the **provision of care** and **optimizing operations**



## Provision of care

- Remote expertise
- Decision support
- Convenience of access
- Personalization



## Operations

- Workflow optimization
- Risk management
- De-siloing of data



## Provision of care

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# REMOTE EXPERTISE

## Telehealth

- Remote provision of care outside traditional healthcare providers (HCPs), done through smartphones and other health IoT devices, such as connected glucose patches.
- Ease of access and use on mobile devices and health IoT devices, easily integrable into larger health ecosystems and “superapps.”
- Easy to scale and reach a wide population quickly.



## EXAMPLE DEVELOPERS



**MATURITY**



**HIGH**





## Provision of care

- Remote expertise
- **Decision support**
- Convenience of access
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## Operations

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## DECISION SUPPORT

# Medical imaging

- AI for medical imaging capitalizes on computer vision and machine learning for clinical decision support.
- Trained using millions of medical image datasets, the AI capabilities attempt to simulate the experience and reasoning an expert develops through the course of his/her training.
- Straightforward cases can be rapidly processed, freeing up time for doctors to focus on more complex cases.
- Shorter wait time for patients from getting a scan done to getting an expert diagnosis.



## EXAMPLE DEVELOPERS



**MATURITY**



**MODERATE**



## Provision of care

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## Operations

- Workflow optimization
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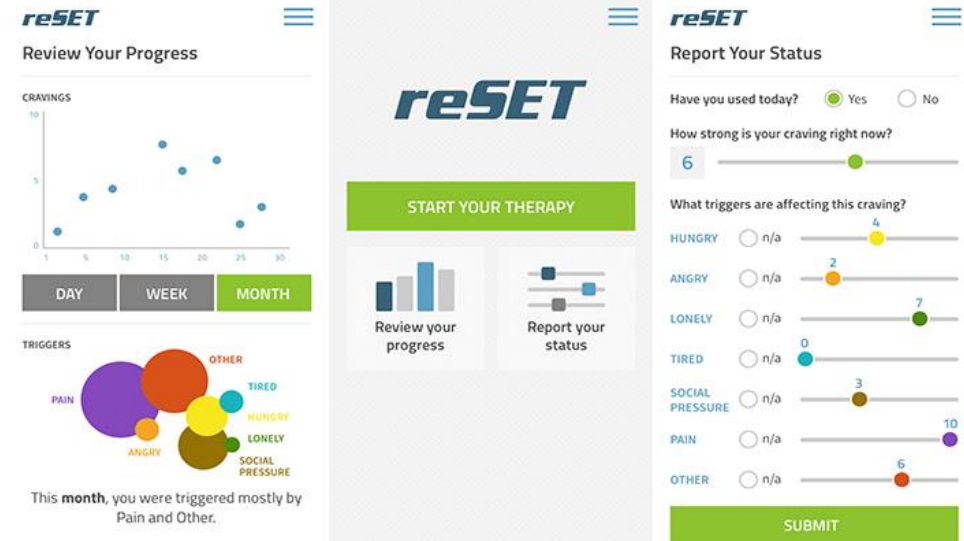
# CONVENIENCE OF ACCESS: Digital therapeutics

- Digital therapeutics (DTx) deliver evidence-based therapeutic interventions through software or software-enabled products to prevent, manage, or treat a broad spectrum of diseases.
- Automation of therapy sessions that require brick-and-mortar centers, equipment and trained personnel saves costs.
- Technology is easily scaled and allows rapid dissemination to a wide group of patients.
- This removes pressure for the provider, allowing it to realign and redistribute resources to meet urgent cases more effectively.

## EXAMPLE DEVELOPERS



Better+



MATURITY



LOW





## Provision of care

- Remote expertise
- Decision support
- Convenience of access
- **Personalization**



## Operations

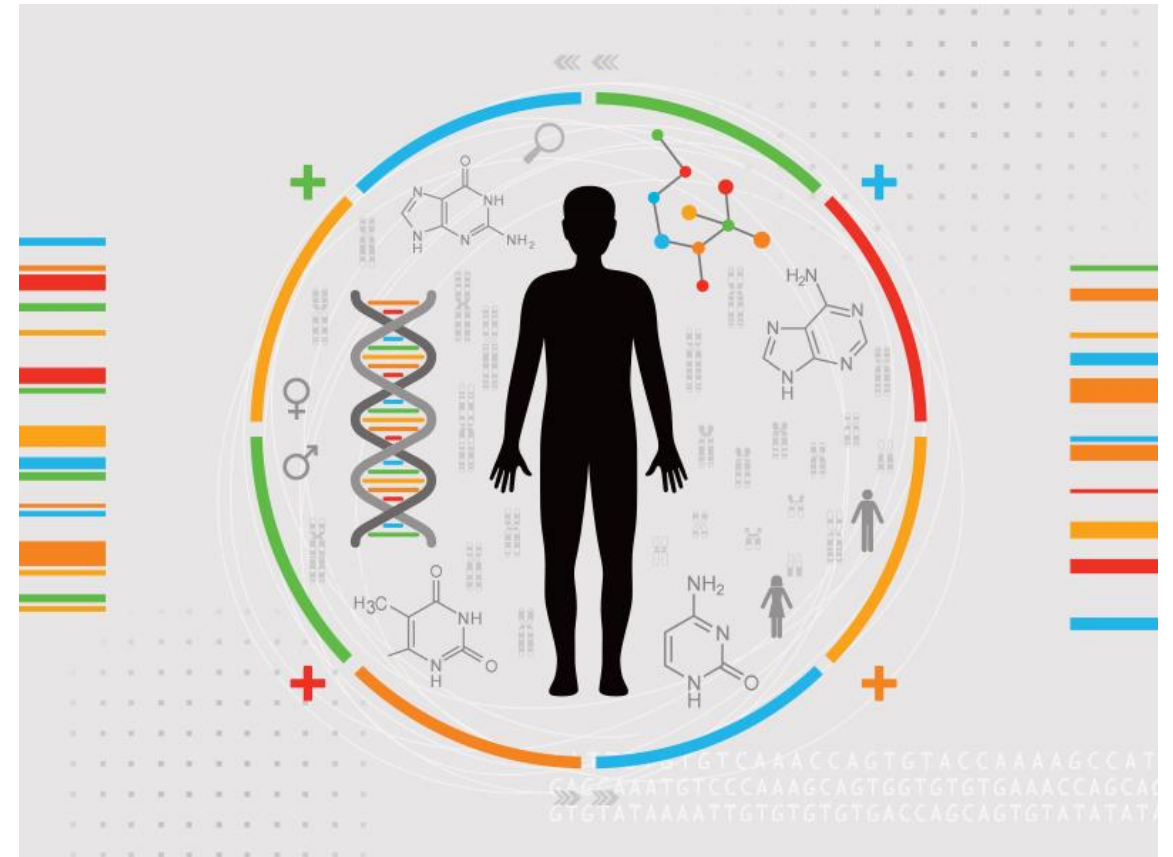
- Workflow optimization
- Risk management
- De-siloing of data

## PERSONALIZATION

# Precision medicine

- Precision medicine (PM) aims to improve healthcare delivery by combining biological, environmental and lifestyle information to develop tailored approaches to predicting disease progression and treatment responses for individual patients.
- Targeted treatment and/or prevention is more likely to improve health outcomes and manage unsustainable healthcare costs for all stakeholders.

## EXAMPLE DEVELOPERS



MATURITY



LOW



## Provision of care

- Remote expertise
- Decision support
- Convenience of access
- Personalization



## Operations

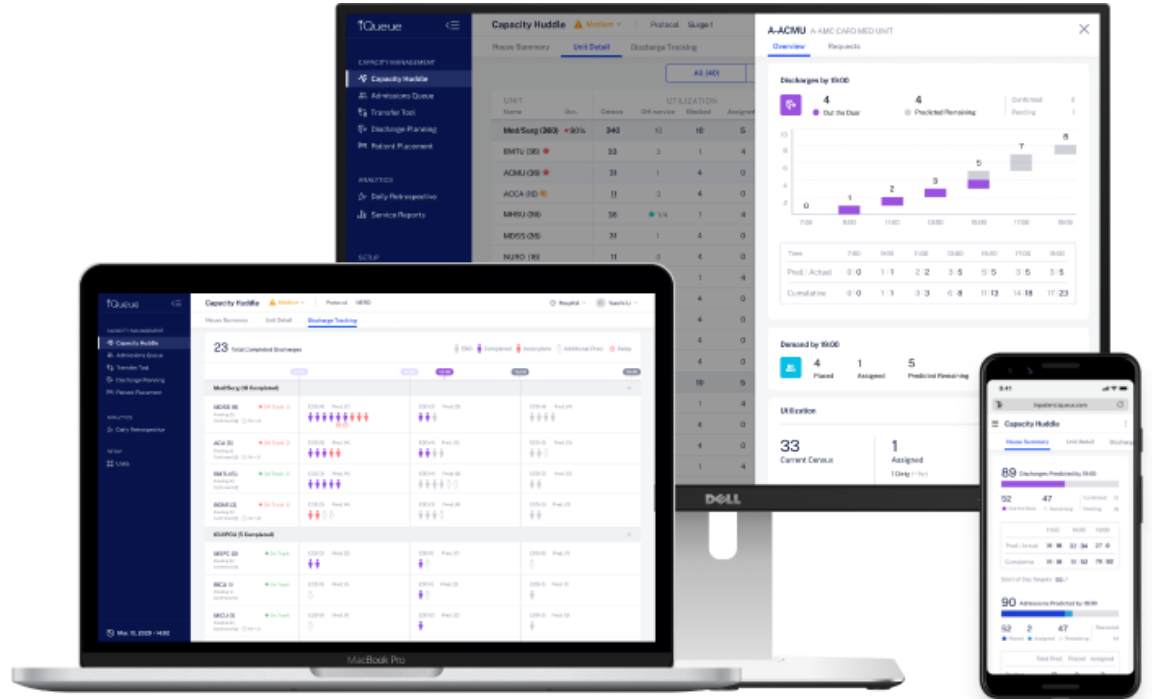
- **Workflow optimization**
- Risk management
- De-siloing of data



# WORKFLOW OPTIMIZATION

## Hospital operations

- AI-assisted tools study the utilization and movement of physical assets and manpower and find ways to best optimize their usage to boost productivity and efficiency in healthcare organizations.
- Improves operational performance, productivity, and efficiency for a given set of resources.
- Patients receive care in a timely manner, supporting better health outcomes.
- Reduces costs associated with improper utilization of resources.



### EXAMPLE DEVELOPERS



**MATURITY**



**MODERATE**





## Provision of care

- Remote expertise
- Decision support
- Convenience of access
- Personalization



## Operations

- Workflow optimization
- **Risk management**
- De-siloing of data

## RISK MANAGEMENT

# Patient population risk analysis

### WHAT IT IS

- AI to manage population health for hospital systems and insurers.
- Features provided include predictive analytics and risk scoring for falls, readmission, missed appointments, and patient fatalities.
- Visibility into health trends of patient populations helps HCP administrators better stratify different risk groups accordingly and provide the right care plan.
- Payers can better adjust risks based on patient population clinical data, saving costs.



### EXAMPLE DEVELOPERS



AYASDI



MATURITY



**MODERATE**



## Provision of care

- Remote expertise
- Decision support
- Convenience of access
- Personalization



## Operations

- Workflow optimization
- Risk management
- **De-siloing of data**

## DE-SILOING OF DATA

# Interoperability of electronic health records (EHRs)

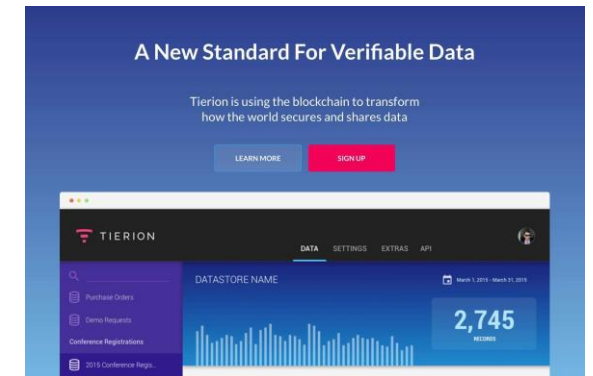
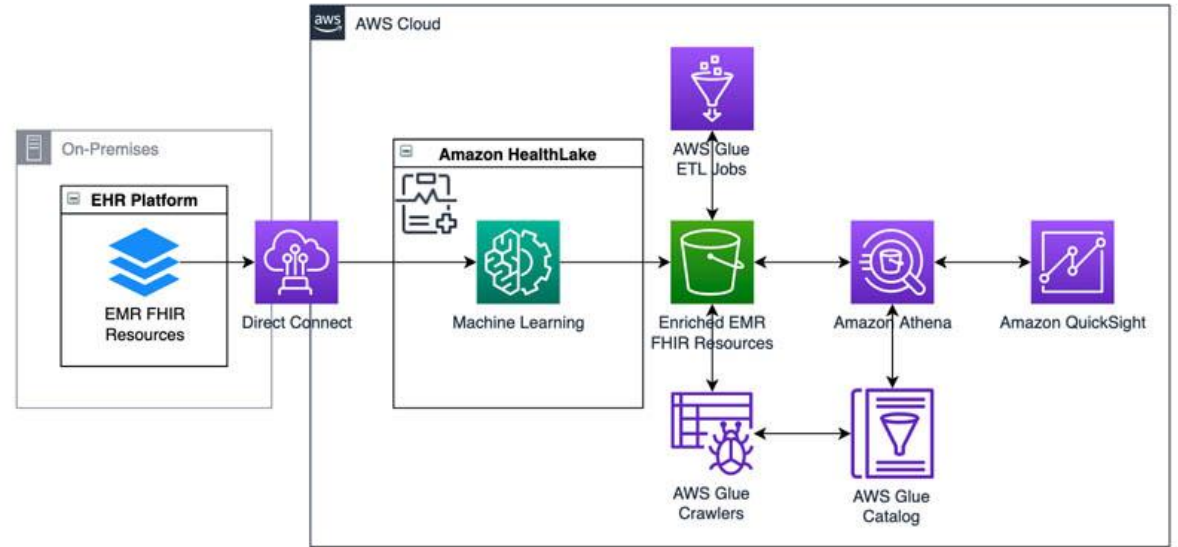
### WHAT IT IS

- Digital solutions that allow different EHR systems to be interoperable in a largely heterogenous and siloed environment today. The interoperability extends beyond just HCPs to the patients themselves.
- Bringing the “sharing” concept and removing the complexities of trust, security, and privacy for EHR promises to support better health outcomes and reduce healthcare costs for the industry and for the consumer.

### EXAMPLE DEVELOPERS



Gem



**MATURITY**



**LOW**

# Summary of near-term opportunities that align with a rapidly shifting healthcare landscape

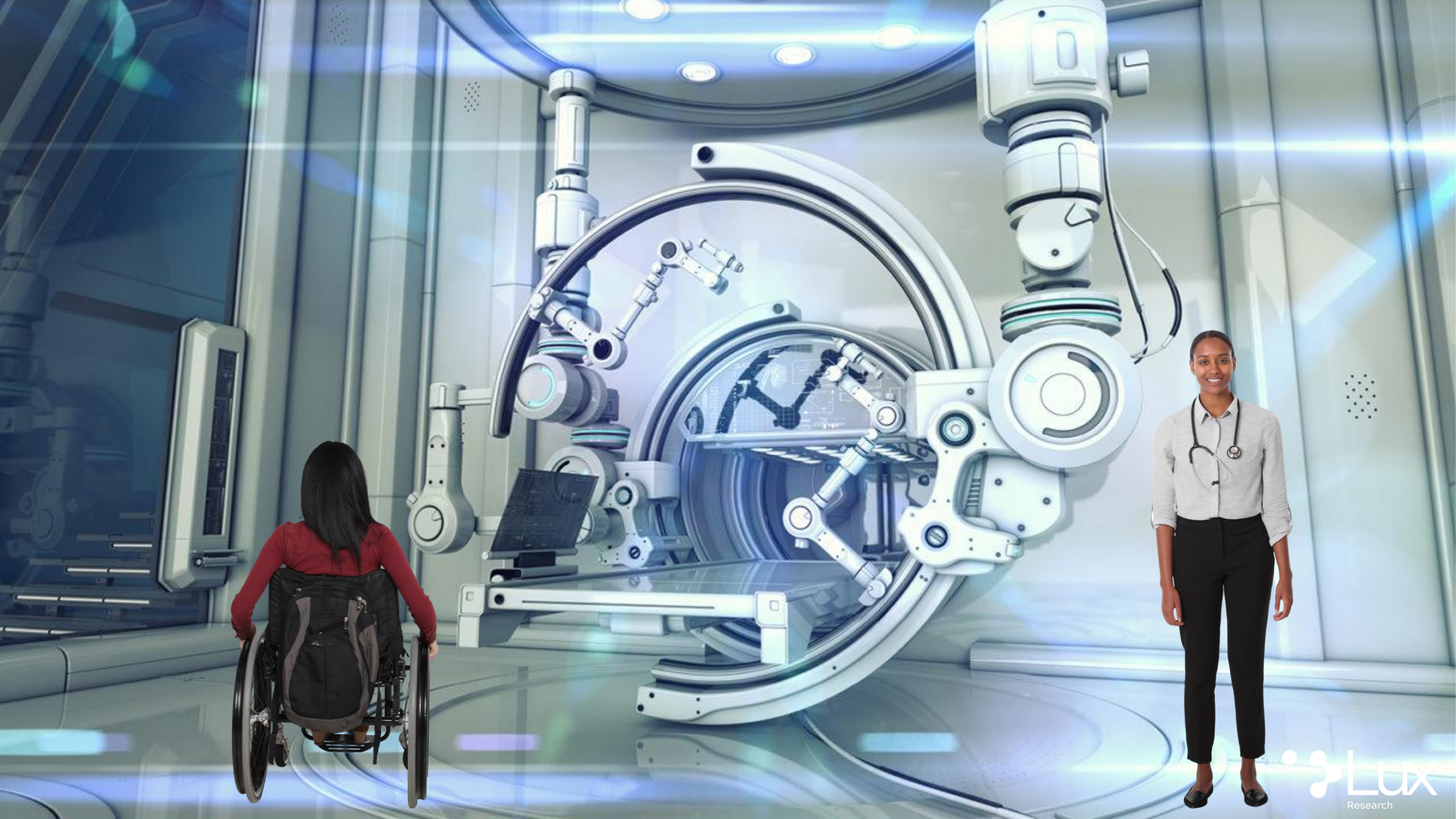
KEY AREAS	USE CASE	MATURITY
<b>Provision of care</b>		
Remote expertise	Telehealth	High
Decision support	Medical imaging	Moderate
Convenience of access	Digital therapeutics	Low
Personalization	Precision medicine	Low
<b>Operations</b>		
Workflow optimization	Hospital operations	Moderate
Risk management	Population risk analysis	Moderate
De-siloing of data	Integration of EHR	Low

So, what will the  
hospital of the  
future really look  
like?

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## HOSPITAL OF TODAY

# The hospital of today operates in specific locations only



Clinic



Hospital

Locations of Care Today

## HOSPITAL OF TODAY

# The technologies are mostly intrinsic to the hospital

- Telehealth (primary care)
- Interoperability

- AI-based medical imaging
- Telehealth (tertiary)
- Workflow optimization
- Interoperability



Clinic



Hospital

Locations of Care Today

# Connected devices (Health IoT) provide real time information to providers

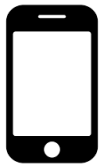
## Off-the-body sensors\*



**Vehicle**  
Driving activity sensor



**Computer**  
Computer activity sensor



**Smartphone**  
IMU, accelerometer, microphone, camera, GPS, keystroke monitoring app\*



**Digital Assistant**  
Smart home assistants

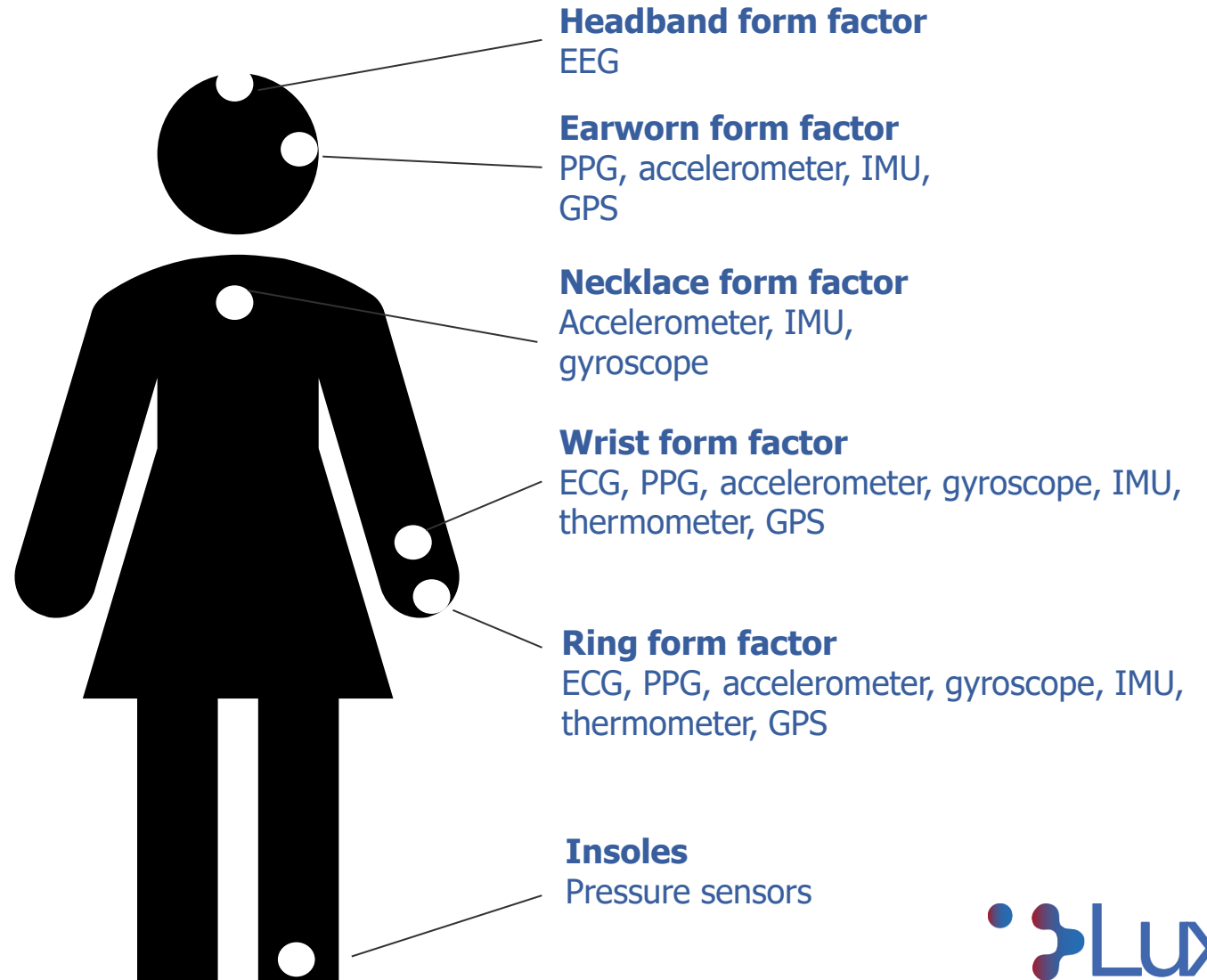


**Wall or ceiling mount**  
UWB, PIR



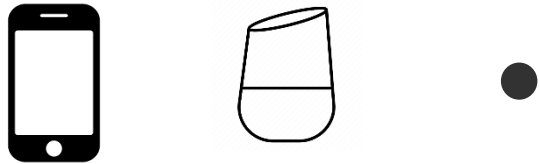
**Flooring, Bed**  
Pressure sensors

## On-the-body sensors

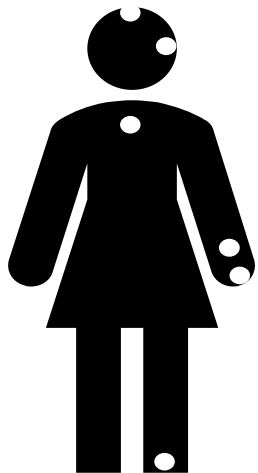


# Health IoT will become an integral component contributing to both the provision of care and improving hospital operations

## Off-the-body sensors



## On-the-body sensors



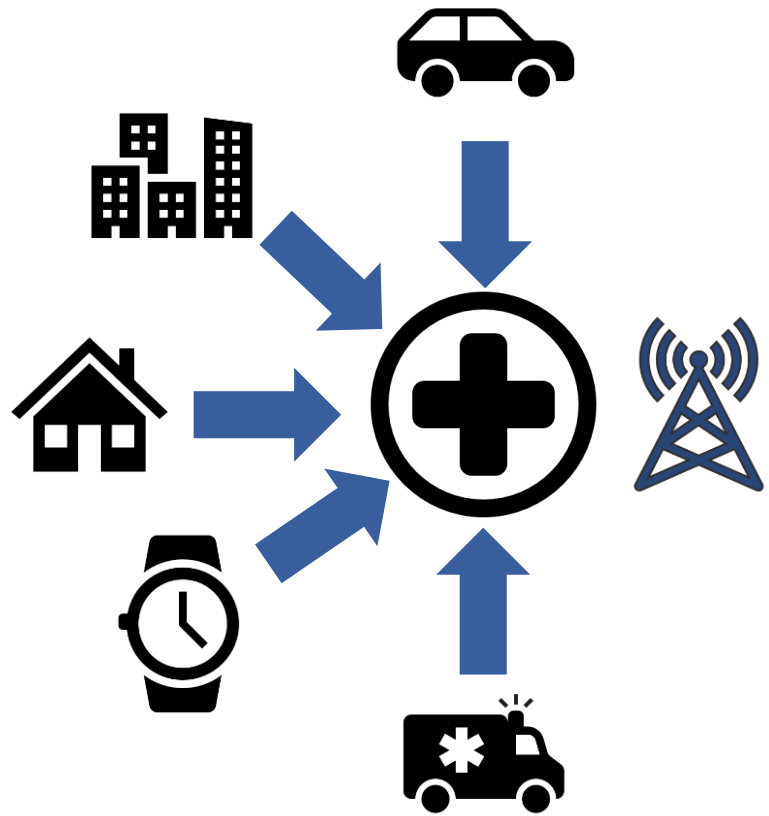
## PROVISION OF CARE

- Convenience of access
- Remote expertise
- Decision support
- Personalization

## OPERATIONS


- Workflow optimization
- Risk management
- De-siloing of data

# We will still need a physical hospital, but it will serve more as a control tower



## The hospital of the future is not a place, it's a people!

Just like how internet has given rise to the 'Internet of Things' (IoT), the hospital of the future will be pervasive, ubiquitous and part of everything we do.

A close-up shot of Thor from the movie Thor: Ragnarok. He has a serious expression and a bloody eye patch over his right eye. He is wearing his Asgardian armor.

*Asgard's not a place. It's a people.*

**THOR**  
**RAGNAROK**



# HOSPITAL OF TODAY

## The hospital of the future is wherever you want it to be

- Digital biomarkers/therapeutics
- Facial recognition
- 5G for first responders



- Digital therapeutics
- Digital biomarkers



- Data integration
- AI-based triage

- Environmental biosensors (off-body)
- Smart textiles (on-body)



Clinic



Hospital



Emerging Locations of Care

Locations of Care Tomorrow

## Key Takeaways

**1**

**Challenges in the healthcare system today will shape the hospital of the future**

**2**

**New and emerging technologies today are already making an impact and will continue to shape the healthcare industry**

**3**

**Ultimately, this all leads to a more patient-centric, decentralized model of care, allowing the hospital of the future to transcend beyond a physical location**

# Thank you

A link to the webinar recording will be emailed within 24-48 hours

## UPCOMING WEBINARS

- **October 26<sup>th</sup>**  
[Taking a Pragmatic Approach to the Circular Economy](#)
- **November 23<sup>rd</sup>**  
[Key Takeaways from COP26](#)
- **December 7<sup>th</sup>**  
[The Lux Foresight Report: Implications and Innovations in a Post-COVID World](#)

## UPCOMING EVENTS

- **October 5<sup>th</sup> - 6<sup>th</sup> or October 7<sup>th</sup> - 8<sup>th</sup>**  
[Lux Executive Summit 2021](#)

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