TODAY'S WEBINAR WILL BEGIN SHORTLY

# The Impact of Inflation on Consumer Desire for Sustainability

#### QUESTIONS?

Use the questions box on your screen

#### AUDIO ISSUES?

Use the global dial-in number in your confirmation email



#### Ujwal Arkalgud

EVP Lux Research, Founder, Lux-MotivBase



© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential

# The Impact of Inflation on Consumer Desire for Sustainability



#### **Ujwal Arkalgud**

EVP Lux Research, Founder, Lux-MotivBase



© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential

# Inflation has become an issue

For the advancement of consumer demand for sustainable solutions and products.

# Sustainability has a problem it needs to overcome in CPG

Accessibility, Trust, Harm Reduction, and Waste are key issues.

Consumers are looking for a reason **NOT** to make the sustainable choice

# How do we know this?

Humans act toward things on the basis of the <u>meaning</u> they ascribe to those things.

> Rote of Anthropology

IMPLICIT + EXPUCIT

# Without contextual meaning, we're seeing only a small and inaccurate part of the narrative





# Sustainability has a problem it needs to overcome in CPG

Accessibility, Trust, Harm Reduction, and Waste are key issues.

# Inflation is everywhere.

#### Challenges

Given the inflationary environment, CPGs have their work cut out in the coming year to build desire for sustainable solutions.

#### **BARRIERS:**

Harm Reduction, Waste, and Access are key barriers that must be resolved.



# The need for accessibility

Is more critical than ever before, amid an inflationary and economic crisis (in the mind of the consumer).

#### **Access Challenge**

Consumers don't want to be constantly inconvenienced to solve day to day problems in their lives.

**KEY CONSUMER:** Latin X, African American

MATURITY:



#### **Access Challenge**



Consumers don't want to be constantly inconvenienced to solve day to day problems in their lives.

**KEY CONSUMER:** Latin X, African American

MATURITY:

#### Maturity

Macroculture: sustainability Microculture: affordable products

Maturity Curve **6.7%** 



# The need for trust

Is more critical than ever before, amid an inflationary and economic crisis (in the mind of the consumer).

### The Trust Challenge

People just want to know what they're choosing to compromise on.

**KEY CONSUMER:** Caucasian, African American

MATURITY:





## **The Trust Challenge**

People just want to know what they're choosing to compromise on.

**KEY CONSUMER:** Caucasian, African American

MATURITY:

#### Maturity

Macroculture: sustainability Microculture: approved products



# Waste as a manufacturer issue

Is more critical than ever before, amid an inflationary and economic crisis (in the mind of the consumer).

### The Waste Challenge

People do not want to take on the weight of the waste problem at home.

**KEY CONSUMER:** Caucasian, African American, Asian

MATURITY:



## The Waste Challenge

People do not want to take on the weight of the waste problem at home.

**KEY CONSUMER:** Caucasian, African American, Asian

MATURITY:

#### Maturity

Macroculture: sustainability Microculture: reduce waste

Maturity Curve 8.6% current Zone of Innovation 15.8% 9.6% New Ideas **Established Ideas** Early Consensus Mainstream Acceptance current microculture predicted microculture predicted macroculture Population This topic scores 8.6% on the maturity curve and is expected to expand to 9.6% in 2-3 years. 16.1M This culture is currently relevant to 16.1M people and is expected to grow by 10.7% in 2-3 years. 16.1M ● 17.8M +10.7% ● 29.3M

# The Harm Reduction Issue

Is more critical than ever before, amid an inflationary and economic crisis (in the mind of the consumer).

## Harm Reduction



People just want to know that they're not harming themselves or others.

**KEY CONSUMER:** Caucasian, African American

MATURITY:



#### Harm Reduction



People just want to know that they're not harming themselves or others.

**KEY CONSUMER:** Caucasian, African American

MATURITY:

#### Maturity

Macroculture: sustainability Microculture: harmful chemicals



### **Opportunities**

Given the inflationary environment, CPGs have their work cut out in the coming year to build desire for sustainable solutions.

#### **BARRIERS:**

Harm Reduction, Waste, and Access are key barriers that must be resolved.



# A revised approach is necessary in the current economic environment.



# Key Takeaways

## Waste reduction at every stage

Consider ingredients, processes, and business models that cut waste; Use the product to take the *stress* away from the consumer.

## Harm reduction

Choose sustainable chemicals and materials that minimize harm to skin, health, home environment, and even animals.



#### Access

Focus on identifying sustainable solutions that have minimal impact on efficacy. Consider product design solutions to bridge gaps.

# Thank you

A link of the Webinar recording will be emailed within 24-48 hours.

#### UPCOMING WEBINARS

The

Deciding Factor

#### NOVEMBER 22

#### DECEMBER 7

<u>Product Innovation:</u> <u>Balancing Sustainability,</u> <u>Risk, and Returns</u> <u>How to Unpack Opportunities in</u> <u>Spaces That Were Previously</u> <u>Misunderstood or Under-Valued</u>

#### DECEMBER 20

<u>The Top Technologies</u> <u>Enabling the Net-Zero Grid</u> <u>of the Future</u>

E M A I L questions@luxresearchinc.com

in LuxResearch

> S LUX MotivBase

www.luxresearchinc.com



R E A D http://www.luxresearchinc.com/blog/\_

© Lux Research, Inc. All rights reserved. | Lux Proprietary and Confidential